AGENDA

CalViva Health

Public Policy Committee

September 4, 2013 11:30am – 1:30pm

Madera County Resource Management Agency; Conference Room A-7 2037 W Cleveland Ave Madera, CA 93637

Widderd, CA 33	037	TOPIC OF DISCUSSION	PRESENTER
1:		Call to Order	Joe Neves, Chair
2: Action	Attachment A	Approve June 5, 2013 Minutes	Joe Neves, Chair
3: Information	Attachment B	Committee Membership Update	Jeff Nkansah
4: Information	Attachment C	Enrollment Dashboard	Jeff Nkansah
5: Information		Marketing Medi-Cal Program Changes	Lupe Gonzalez
6: Information	Attachment D	Grievances and Complaints Old Business Provider Report - Update New Business Quarter 2 2013 Grievance Report	Jeff Nkansah
7:	Attachment E	Cultural and Linguistics (C&L) Geo Access Report	Lali Witrago
8: Information	Attachment F	Website Old Business Website Usage Activity	Jeff Nkansah
9: Information	Attachment G	Health Education Member Incentive Program Changes Q1 2013 Participants and Winners	Jeff Nkansah Tony Gonzalez / Maria Elena- Avila Toledo
10: Information		Medical Survey Audit – Update	Jeff Nkansah
11:		Announcements	
12:		Public Comment: See Note Below	

NEXT MEETING DATE: December 4, 2013 in Fresno County

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: creiter@calvivahealth.org

If special accommodations are needed to participate in this meeting, please contact Cynthia Reiter at 559-445-8735 during regular business hours

(M-F 8:00 a.m. – 5:00 p.m.)

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."