

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: July 18th, 2024

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health

7625 North Palm Ave; Suite 109

Fresno, CA 93711

| 1: | | Call to Order | P. Marabella, MD, Chair |
|-----------|--------------|--|----------------------------|
| 2: Action | | Consent Agenda | P. Marabella, |
| | Attachment A | Committee Minutes: May 16, 2024 | MD, Chair |
| | Attachment B | Specialty Referrals Report - HN (Q1) | |
| | Attachment C | Standing Referrals Report (Q1) | |
| | Attachment D | Provider Preventable Conditions (Q1) | |
| | Attachment E | County Relations Quarterly Update (Q1) | |
| | Attachment F | Initial Health Appointment (IHA) Quarterly Report (Q4) | |
| | Attachment G | Enhanced Care Management and Community Supports Performance | |
| | | Report (Q1) | |
| | Attachment H | MedZed Integrated Care Management Report (Q1) | |
| | Attachment I | Evolent Report (NIA) (Q1) | |
| | Attachment J | SPD HRA Outreach Report (Q1) | |
| | Attachment K | TurningPoint Musculoskeletal Utilization Review (Q1) | |
| | Attachment L | Pharmacy Provider Update | |
| | | Medi-Cal RX Contract Drug List | |
| | | https://medi-calrx.dhcs.ca.gov/home/cdl | |
| | | Recommended Action: Approve Consent Agenda | |
| 3: Action | | QI Business | P. Marabella, |
| | | Appeals & Grievances: | MD, Chair |
| | Attachment M | Appeals & Grievances Dashboard & Turnaround Time Report (May) | |
| | Attachment N | Behavioral Health Performance Indicator Report (Q1) | |
| | Attachment O | Facility Site & Medical Record & PARS Review Report (Q3 & Q4) | |
| | Attachment P | Lead Screening Quarterly Report (Q4) | |
| | Attachment Q | CA Operations Oversight Audit of Call Center Inquiry Calls (Q1) | |
| 4: Action | | Key Presentations | P. Marabella, |
| | | (PowerPoint Presentation - Presentation handouts available at the meeting) | MD, Chair |
| | Attachment R | Case Management End-of-Year Evaluation & Executive Summary 2023 | |
| | Attachment S | Health Disparities Analysis and Actions Report 2024 | |
| | Attachment T | Continuity & Coordination of Medical Care Report 2024 | |
| 5: Action | | UM/CM Business | P. Marabella, |
| | Attachment U | Key Indicator Report & Turn Around Time Report (May) | MD, Chair |

| | Attachment V | UM Report – Top 10 Inpatient Diagnoses MY2023 | |
|-------------|---------------|--|----------------------------|
| | Attachment W | Case Management & CCM Report (Q1) | |
| | Attachment X | Medical Policies (Q2) | |
| | Attachment Y | Clinical Practice Guidelines | |
| 6: Action | | Policy & Procedure Business | P. Marabella, |
| | Attachment Z | Quality Improvement Policy & Procedure Annual Review | MD, Chair |
| 7: Action | | Oversight Audits | P. Marabella, |
| | Attachment AA | Continuity of Care 2023 | MD, Chair |
| | Attachment BB | Emergency Services 2023 | · |
| 8: Action | | Credentialing & Peer Review Subcommittee Business | P. Marabella, MD, |
| | Attachment CC | Credentialing Subcommittee Report (Q2) | Chair |
| | Attachment DD | Peer Review Subcommittee Report (Q2) | |
| 9: Action | | Access Business | M.L. Leone, CCO |
| | Attachment EE | Access Workgroup Minutes: March 26, 2024 | |
| | Attachment FF | Access Workgroup Quarterly Report Q2 | |
| 10: | | Compliance Update | M.L. Leone, CCO |
| Information | Attachment GG | Compliance Regulatory Report | , |
| 11: | | Old Business | P. Marabella, |
| | | | MD, Chair |
| 12: | | Announcements | |
| 13: | | Public Comment: See note below | |
| 14: | | Adjourn | P. Marabella, MD, Chair |
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Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: MMAC@calvivahealth.org

The next meeting will be held in Fresno County, on July 18, 2024. For address, please contact the Clerk to the Committee at: MMAC@calvivahealth.org

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."