## **AGENDA**

## CalViva Health Public Policy Committee December 4, 2024 11:30am – 1:30pm

CalViva Health 7625 N. Palm Ave., Ste. 109 Fresno, CA 93711

## **TOPIC OF DISCUSSION**

## **PRESENTER**

1:	RESENTER		Call to Order	Joe Neves, Chair				
2:	Action	Attachment A	Minutes for September 4, 2024 Meeting Recommended Action: Approve Minutes	Joe Neves, Chair				
Handouts will be PowerPoint Presentation will be used for Items 3 –7 available at meeting								
3:	Information	Attachment B	Enrollment Dashboard	Maria Sanchez				
4:	Information	No Attachment	Health Education 2024 Work Plan Mid-Year Evaluation	Steven Si				
5:	Information	Attachment C.1 Attachment C.2 No Attachment No Attachment	Health Equity 2024 Executive Summary and Work Plan Mid- Year Evaluation 2024 Summary and Language Assistance Program Mid-Year Report CalViva Community Connect 2024 Meaningful Stakeholder Engagement	Sia Xiong-Lopez/ Pao Houa Lee				
6:	Information	No Attachment	Medical Management Quality Improvement & HEDIS Update MY2023	Amy Schneider/ Patrick Marabella MD				
7:	Information	Attachment D	Appeals, Grievances, and Complaints Appeal and Grievance Report Review and Discussion of A&G Dashboard	Maria Sanchez Patrick Marabella MD				
8:	Information	Attachment E	Annual Review of the Provider Operations Guide	Mary Lourdes Leone				
9:	Information	No Attachment	2023 DHCS Focused Audit – CAP Update	Mary Lourdes Leone				

10: Inforn	nation	No Attachment	2024 DHCS Audit-CAP Update	Mary Lourdes Leone
11: Inforn	nation	No Attachment	2025 DMHC Follow-Up Audit	Mary Lourdes Leone
12: Inforn	nation	No Attachment	Teladoc Mental Health (Digital Program)	Mary Lourdes Leone
13:			Final Comments from Committee Members and Staff	
14:			Announcements	
15:			<b>Public Comment: See Note Below</b>	
16:			Adjourn	Joe Neves, Chair

Next Meeting: March 5, 2025, 11:30am-1:30pm CalViva Health Conference Room, 7625 N. Palm Ave., Suite 109, Fresno, CA 93711

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: Cshapiro@calvivahealth.org

If special accommodations are needed to participate in this meeting, please contact Courtney Shapiro at 559-540-7845 during regular business hours (M-F 8:00 a.m. – 5:00 p.m.)

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."