

# PROVIDER PULSE

FALL 2024



At CalViva Health and Health Net\*, we focus on whole person health care solutions. Each community is unique, so we partner with local groups and public agencies to build those solutions. We invest millions of dollars in programs that address social drivers of whole health and improve outcomes for all Californians.

## CALVIVA HEALTH

### CalViva Health Achieves NCQA Health Plan Accreditation

CalViva Health is proud to announce that we have achieved NCQA Health Plan Accreditation, a significant recognition that reflects our unwavering commitment to delivering high-quality, patient-centered care. This esteemed accreditation from the National Committee for Quality Assurance (NCQA) emphasizes our dedication to improving health outcomes and upholding the highest standards in clinical quality, patient experience, and care management.

As a not-for-profit organization, NCQA is dedicated to assessing and reporting the quality of various health care plans and programs. Their Healthcare Effectiveness Data and Information Set (HEDIS®) is widely recognized as the benchmark for measuring health care performance. Our accreditation underscores our ongoing commitment to quality improvement and our mission to serve the community with integrity and care. For more information about NCQA's Health Plan Accreditation, please visit [www.ncqa.org](http://www.ncqa.org).

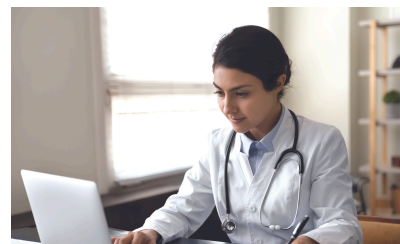
## MAKING IT EASIER FOR YOU

### Find Provider Training and Onboarding Resources More Easily on Our Consolidated Site

Access provider training webinars, new provider materials and other resources in one convenient spot at [healthnet.com/providertrainings](http://healthnet.com/providertrainings)

On this dedicated web page you'll find categories for required training, as well as optional operational and administrative training and other provider resources. Each training and material includes pertinent line of business information to help you determine if the information or training applies to your contract.

[Learn more](#)



## COMMUNITY HEALTH

### L.A. Care and Health Net Commit \$90 Million to Health Care Programs for the Homeless in L.A. County

The health plans have launched a new care coordination model for 85,000+ members who lack stable housing

On August 28, L.A. Care Health Plan and [Health Net](#) announced a \$90 million commitment over five years to ensure people who are homeless get the preventive and managed, whole-person care they need. Plus, they get access to specialty care and other medically needed services.

L.A. Care formed two complementary care programs:

- L.A. County Field Medicine Program
- Skid Row Care Collaborative

Both care programs launched in July 2024. Together, the programs could assist more than 85,000 Angelenos.

### Californians' Health Care in Good Hands Thanks to Community Health Centers

Every August, health centers around the nation receive honors and acclaim for their passion to provide local communities with quality and accessible health care services. This year, to coincide with National Health Center Week in August, Health Net gave more than \$55,000 to various Community Health Centers throughout California.

Community Health Centers are a vital part of our health care system, serving as primary care providers for millions of people in underserved and low-income communities. These centers offer a wide range of services that include:

- Medical
- Dental
- Mental health
- Preventive care

This makes them a valued resource to help maintain overall health and wellbeing.

We truly value the work that health centers – their staff, board members and supporters – do for the health of communities throughout California and the U.S. Our support for National Health Center Week allows us to not only recognize the importance of these Community Health Centers, but to also give back and invest in their continued success.

[Get more details](#)

### Redondo Beach Homeless to Receive Temporary Housing and Health Care Services Due to \$1.3 Million Health Net Grant

Funds to support 25 tiny homes and the fulfillment of a new crisis response program

On July 30, Health Net announced a \$1.3 million grant to the [City of Redondo Beach](#). The funds will help purchase 25 extra housing units for the city's Pallet Shelter program which provides temporary housing for unhoused people. It also connects them to case management and wraparound services that help with permanent housing prospects.

The grant will also support the fulfillment of an Alternative Crisis Response (ARC) pilot program. This program provides wraparound services for a person's physical and behavioral health which includes:

- Trauma-informed care
- Crisis de-escalation services
- In-person intervention
- Transportation to behavioral health services

Read more in our [news release](#).

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. \*Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.