

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: March 20th, 2025

Time: 10:00 a.m. - 12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave, Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: February 20 th , 2025	
Attachment B	Specialty Referrals Report (Q4)	
Attachment C	Standing Referrals Report (Q4)	
Attachment D	Lead Screening Quarterly Report (Q3)	
Attachment E	SPD HRA Outreach (Q4)	
Attachment F	Evolent (NIA) (Q4)	
Attachment G	MedZed Integrated Care Management Report (Q4)	
Attachment H	Behavioral Health Performance Indicator Report (Q4)	
Attachment I	Pharmacy Provider Updates (Q4 2024, Q1 2025)	
Attachment J	Performance Improvement Project Updates – Non-Clinical	
Attachment K	Performance Improvement Project Updates – Clinical	
Attachment L	PA Member Letter Monitoring Report (Q4)	
Attachment M	CVH QIUM Committee Charter 2025	
	Medi-Cal Rx Contract drug list https://medi-calrx.dhcs.ca.gov/home/cdl/ (Recommended Action: Approve Consent Agenda)	

3: Action	QI Business	P. Marabella, MD, Chair
Attachment N	Appeals & Grievances Dashboard and Turnaround Time Report (January)	
Attachment O	Appeals & Grievances Validation Audit Summary (Q3)	
Attachment P	Initial Health Appointment (IHA) Quarterly Report (Q3)	

4: Action	Key Presentations	P. Marabella, MD, Chair
	(PowerPoint Presentation – Presentation handouts available at meeting)	
Attachment Q	QI/HE Program Description and Change Summary 2025	
Attachment R	QI/HE Work Plan 2025	
Attachment S	PHM Strategy Description 2025 & Change Summary	
Attachment T	Continuity & Coordination Medical Care Report	
Attachment U	Continuity & Coordination Medical & Behavioral Healthcare Report	
Attachment V	NCQA Behavioral Health Member Experience Report MY 2023	

5: Action	UM/CM Business	P. Marabella, MD, Chair
Attachment W	Key Indicator Report and Turnaround Time Report (January)	

	Attachment X	Care Management and CCM Report (Q4)	
	Attachment Y	Inter-Rater Reliability Results (IRR) for Physicians and Non-Physicians 2024	
	Attachment Z	Enhanced Care Management (ECM) & Community Supports (CS) Performance Report (Q4)	
	Attachment AA	Medical Policies Update (JAN 2025)	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment BB	Pharmacy Executive Summary (Q4)	
	Attachment CC	Pharmacy Operations Metrics (Q4)	
	Attachment DD	Pharmacy Top 25 Prior Authorizations (Q4)	
	Attachment EE	Quality Assurance Reliability Results (IRR) for Pharmacy (Q4)	
	Attachment FF	Quality Assurance (QA) Results for Pharmacy	
7: Action		Policy & Procedure Business	P. Marabella, MD, Chair
	Attachment GG	Annual Pharmacy Policy & Procedure Review 2025	
8: Action		Credentialing & Peer Review Subcommittee Business	P. Marabella, MD, Chair
	Attachment HH	Credentialing Subcommittee Report (Q1)	
	Attachment II	Peer Review Subcommittee Report (Q1)	
9: Information	Attachment JJ	Compliance Update Compliance Regulatory Report	Mary Lourdes Leone
10: Action		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted.

If you would like a copy please email the Clerk to the Committee at: mmac@calvivahealth.org

The next meeting will be held in Fresno County, May 15th, 2025.

For address, please contact the Clerk to the Committee at: mmac@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”