

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 21st, 2026

Time: 10:00 a.m. -12:00 p.m.

Meeting Location: CalViva Health

7625 North Palm Ave; Suite 109

Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: March 19, 2026	
Attachment B	Appeals & Grievances Inter-Rater Reliability Report (IRR) (Q1)	
Attachment C	Appeals & Grievances Classification Audit Report (Q1)	
Attachment D	Quarterly A & G Member Letter Monitoring Report (Q1)	
Attachment E	CCC DMHC Expedited Grievance Report (Q1)	
Attachment F	Appeals & Grievances Validation Audit Summary (Q4 2025)	
Attachment G	Concurrent Review IRR Report (Q1)	
Attachment H	Quarterly CA Operations Oversight Audit of Call Center Inquiry Calls (Q1)	
Attachment I	Medical Policies Provider Updates (Q1)	
Attachment J	Provider Office Wait Time Report (Q1)	
Attachment K	California Children’s Services Report (Q1)	
Attachment L	TurningPoint Musculoskeletal Utilization Review (Q4 2025)	
Attachment M	Access Workgroup Minutes: January 2026	
Attachment N	Access Workgroup Quarterly Report	
	 Medi-Cal RX Contract Drug List https://medi-calrx.dhcs.ca.gov/home/cdl	
	 <i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business/Appeals & Grievances:	P. Marabella, MD, Chair
Attachment O	Appeals & Grievances Dashboard & Turn Around Time Report (March)	
Attachment P	Appeals & Grievances Executive Summary (Q1)	
Attachment Q	Appeals & Grievances Quarterly Member Report (Q1)	
Attachment R	Potential Quality Issues Report (Q1)	

4: Action	Key Presentations	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at the meeting)</i>	
Attachment S	Health Equity Work Plan End-of-Year Evaluation & Executive Summary 2025	
Attachment T	Health Equity Program Description & Change Summary 2026	
Attachment U	Health Equity Work Plan & Executive Summary 2026	
Attachment V	Health Equity Language Assistance Program Report 2025	
Attachment W	PHM Strategy Description & Change Summary 2026	
Attachment X	Continuity & Coordination of Care Improvement Plan 2025	

	Attachment Y Attachment Z	Long-Term Care Quality Assurance Performance Improvement Plan 2026 Skilled Nursing Facility Quality Assurance and Performance Improvement Report (Q4 2025)	
5: Action		UM/CM Business	P. Marabella, MD, Chair
	Attachment AA Attachment BB Attachment CC Attachment DD	Key Indicator Report & Turn Around Time Report (March) UM Concurrent Review (Q1) PA Member Letter Monitoring Report (Q1) Over/Under Utilization Report MY2025	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment EE Attachment FF Attachment GG Attachment HH	Pharmacy Executive Summary (Q1) Pharmacy Operations Metrics (Q1) Pharmacy Top 25 Prior Authorizations (Q1) Quality Assurance/Inter Rater Reliability Results (Q1)	
7: Action		Policy & Procedure Business	P. Marabella, MD, Chair
	Attachment II	Appeals & Grievances Policy & Procedure Annual Review	
8: Action		Oversight Audits	P. Marabella, MD, Chair
	Attachment JJ	2025 UM/CM	
9: Information		Compliance Update	M.L. Leone, CCO
	Attachment KK	Compliance Regulatory Report	
10: Information		Old Business	P. Marabella, MD, Chair
	Attachment LL	Lead Levels in Children	
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: MMAC@calvivahealth.org

The next meeting will be held in Fresno County, on July 16, 2026. For address, please contact the Clerk to the Committee at: MMAC@calvivahealth.org

“To provide access to quality, cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with healthcare providers and our community partners.”