

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: September 17th, 2026
Time: 10:00 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave., Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: July 16 th , 2026	
Attachment B	Appeals & Grievances Inter-Rater Reliability Report (IRR) (Q2)	
Attachment C	Appeals & Grievances Classification Audit Report (Q2)	
Attachment D	Quarterly Appeals & Grievances Member Letter Monitoring Report (Q2)	
Attachment E	Customer Contact Center (CCC) DMHC Expedited Grievance Report (Q2)	
Attachment F	Lead Screening Quarterly Report (Q1)	
Attachment G	Skilled Nursing Facility (SNF) Quality Assurance and Performance Improvement (QAPI) Dashboard	
Attachment H	Member Incentive Programs - Semi-Annual Report (Q1 & Q2)	
Attachment I	Call Center Inquiry Calls Audit (Q2)	
Attachment J	Initial Health Appointment Quarterly Audit Report (Q1)	
Attachment K	Medical Policies Updates (June, July)	
Attachment L	Pharmacy Provider Updates (Q3 & Q2)	
Attachment M	ECM & Community Supports Performance Report (Q2)	
Attachment N	Provider Office Wait Time (Q2)	
Attachment O	County Relations Quarterly Update (Q2)	
Attachment P	Performance Improvement Project Updates (PIPs)	
Attachment Q	California Children's Service (CCS) Report (Q2)	
Attachment R	Utilization Management (UM) Program Description 2026	
Attachment S	Evolent Report (Q2)	
Attachment T	PA Member Letter Monitoring Report (Q2)	
Attachment U	Disparities Analysis and Actions Report 2026	
Attachment V	Health Equity Social Risks and Social Needs Analysis and Prioritization Report 2026	
Attachment W	Health Equity Social Risks and Social Needs Resource Assessment Analysis Report 2026	
Attachment X	Health Equity 2026 Annual Referral Tracking Disparity Report	
Attachment Y	Access Workgroup Committee Minutes 5/26/26	
	Medi-Cal Rx Contract Drug List https://medi-calrx.dhcs.ca.gov/home/cdl/	
	Recommended Action: <i>Approve Consent Agenda</i>	
3: Action	QI Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentations will be used for some items - Handouts will be available at the meeting)</i>	
Attachment Z	Appeals & Grievances Dashboard and Turnaround Time Report (July)	
Attachment AA	Appeals & Grievances Executive Summary (Q2)	
Attachment BB	Appeals & Grievances Quarterly Member Report (Q2)	

Attachment CC		Potential Quality Issues (Q2) Quarterly Report	
4: Action		Key Presentations <i>(PowerPoint Presentations will be used for these items - Handouts will be available at the meeting)</i>	P. Marabella, MD, Chair
	Attachment DD	RY2026 HEDIS® Results & Quality Improvement Update	
	Attachment EE	Quality Improvement and Health Education Work Plan Mid-Year Evaluation and Executive Summary 2026	
	Attachment FF	Utilization Management (UM) /Care Management (CM) Work Plan Mid-Year Evaluation and Executive Summary 2026	
	Attachment GG	Population Health Management Program Effectiveness Report 2026	
5: Action		UM/CM/PHM Business <i>(PowerPoint Presentations will be used for some items - Handouts will be available at the meeting)</i>	P. Marabella, MD, Chair
	Attachment HH	Key Indicator Report and Turnaround Time Report (July)	
	Attachment II	Utilization Management Concurrent Review Report (Q2)	
	Attachment JJ	Care Management and CCM Report (Q2)	
	Attachment KK	Concurrent Review Inter-Rater Reliability Results Report (Q2)	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment LL	Pharmacy Executive Summary (Q2)	
	Attachment MM	Pharmacy Operations Metrics (Q2)	
	Attachment NN	Pharmacy Top 25 Prior Authorizations (Q2)	
	Attachment OO	Pharmacy Inter-Rater Reliability Results (IRR) (Q2)	
7: Action		Credentialing & Peer Review Subcommittee Business	P. Marabella, MD, Chair
	Attachment PP	Credentialing Sub-Committee Quarterly Report (Q3)	
	Attachment QQ	Peer Review Sub-Committee Quarterly Report (Q3)	
8: Action		Access Business	Morgan Simpson, CCO
	Attachment RR	Access Workgroup Quarterly Report (Q3)	
9: Information	Attachment SS	Compliance Update Compliance Regulatory Report	Morgan Simpson, CCO
10:		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: mmac@calvivahealth.org

The next meeting will be held in Fresno County on October 15th, 2026. For address, please contact the Clerk to the Committee at: mmac@calvivahealth.org

“To provide access to quality, cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”